



ANNUAL REPORT

JULY 2023 - JUNE 2024

OUR PEOPLE

IGNITING EXCELLENCE

Behind these images lie the stories of courage, the bonds of family, and the commitment to keeping our community safe. Meet the people who light the way and stand as one.





OUR **MOTTOS**

MISSION STATEMENT

The South Salt Lake Fire Department endeavors to protect lives and property with dedicated people providing exceptional service to our community's diverse needs.

PHILOSOPHY AND GOALS

- Safety of our firefighters, residents, and businesses
- Customer service to our residents and businesses
- Be nice!

COMMITMENTS

- Obey the law and comply with policies and procedures
- Promote a positive work environment
- Work safely
- Maintain confidentiality of sensitive information, employee records and private information
- Avoid conflicts of interest

CODE OF ETHICS & CORE VALUES

Accountability
We act responsibly and adhere to the agency Code of Ethics at all times.

Communication
We communicate effectively, timely and accurately.

Diversity
We appreciate and support diverse backgrounds, perspectives, and ideas.

Equity
We promote justice, fairness and a commitment to others.

Excellence
We work at the highest level of performance, delivering services of high quality in a competent and timely manner, with a commitment to continuous improvement.

Integrity
We are honest and trustworthy.

Respect
We recognize the dignity of the people served as well as our fellow employees.

Stewardship
We manage public resources responsibly and efficiently.





TABLE OF CONTENTS

- 08 CHIEF’S MESSAGE
- 11 DEPARTMENT OVERVIEW
- 12 ORGANIZATION CHART
- 13 STAFFING PROFILE
- 14 BUDGET
- 19 CALLS FOR SERVICE
- 20 INCIDENT RESPONSE MAPS
- 22 INCIDENT RESPONSE STATISTICS
- 24 EMS STATISTICS
- 27 TRAINING OVERVIEW
- 28 FIRE PREVENTION
- 29 ISO CERTIFICATION
- 31 ACCOMPLISHMENTS AND INITIATIVES



YOUR **FIRE** CHIEF

Dear Residents, Business Owners, and Community Partners,

On behalf of the South Salt Lake Fire Department (SSLFD), I am privileged to welcome you to our annual report for the 2024 fiscal year. We are honored to serve our community, and this report provides a detailed overview of our operations, achievements, and the vital services we deliver throughout the year.

The SSLFD proudly serves a growing population of over 26,000 residents across 6.94 square miles. Our dedicated team of 74 fire department personnel operates out of three strategically located fire stations, ensuring timely emergency response. We have continued to focus on delivering high-quality fire and emergency medical services to safeguard the well-being of our community.

This fiscal year, we experienced a 3% decrease in call volume compared to previous years, largely due to our proactive fire prevention and public education initiatives. Programs focusing on fire safety, inspections, and public awareness have helped reduce the number of fire-related incidents, while enhancing community readiness and safety.

Our Fire Marshal's Office played a crucial role in these efforts, completing 906 inspections. In addition, the office conducted 243 total plan reviews to ensure fire safety standards were upheld in new developments and existing structures. These preventive measures, supported by our targeted Fire Training Hours, have been instrumental in minimizing emergencies before they occur.

In addition to these initiatives, we have significantly enhanced our operational capacity with the addition of a new Ladder truck, or Tractor Drawn Aerial (Tiller). This state-of-the-art apparatus, equipped with a 107-foot ladder, has been a game-changer in our emergency response. Extensive training was provided to our personnel to ensure they are fully proficient in operating this new equipment, increasing our ability to reach high and complex structures with greater efficiency and precision. The Ladder truck's advanced capabilities have already proven valuable in responding to fire and rescue incidents, further strengthening our service to the community.

While we have seen a reduction in calls thanks to our preventive efforts, the SSLFD responded to a total of 6,126 EMS calls and 1,255 fire calls across several service zones, with Zone 41 being the most active. We remain committed to delivering timely and effective emergency responses while working to keep our community safe and prepared.

Ambulance services continue to be a crucial part of our operations, with Medicaid, primary insurance, and Medicare being key contributors to our revenue stream. We are committed to optimizing these processes for the benefit of our community.

As we reflect on the past year, we are proud of the dedication shown by all our personnel and the partnerships we have developed within the community. We will continue to innovate, grow, and strengthen our services to ensure the safety and well-being of all those who live, work, and visit South Salt Lake.

Thank you for your ongoing support and trust in the South Salt Lake Fire Department. Together, we will continue to build a safer and stronger community.



Terry Addison
Fire Chief

"...we are proud of the dedication shown by all our personnel and the partnerships we have developed within the community."



AT A **GLANCE**



6.94

SQUARE MILES IN CITY



26,777

RESIDENTIAL POPULATION



\$11,736,105

FIRE DEPARTMENT BUDGET



3

FIRE STATIONS



74

TOTAL PERSONNEL



69

SUPPRESSION PERSONNEL



7,379

TOTAL CALLS FOR SERVICE



6,124

MEDICAL CALLS



1,255

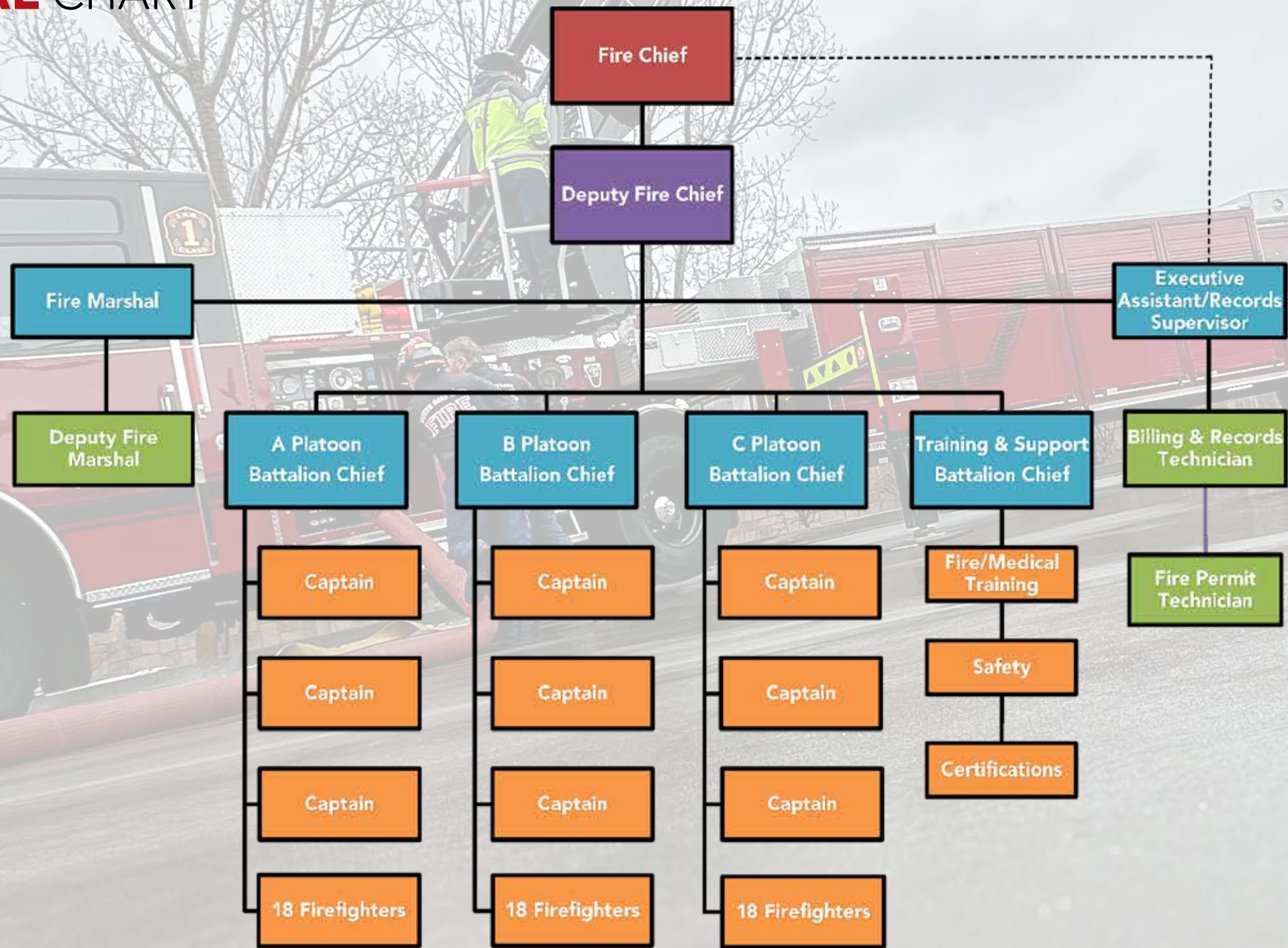
FIRE CALLS



120,051

TOTAL MILES DRIVEN

ORGANIZATIONAL CHART



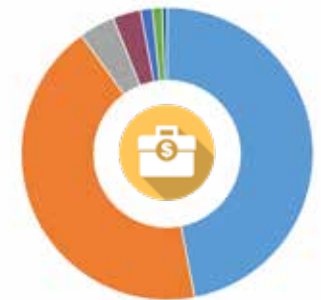
STAFFING PROFILE

POSITION	SSL Fire
Fire Chief	1
Deputy Chief	1
Battalion Chief	4
Captain	9
Engineer	9
Firefighter / EMT / Paramedic	45
Suppression Total	69
Fire Marshal	1
Deputy Fire Marshal	1
Professional Staff	3
Personnel Total	74



EXPENDITURES

Salaries & Benefits - 89.9%	\$10,553,405
Training - 0.2%	\$26,000
Fire Prevention - 0.1%	\$6,500
Other Requirements - 1.6%	\$186,000
Operations - 8.2%	\$964,200
TOTAL	\$11,736,105



AMBULANCE PAYMENTS

Medicaid	47%
Primary Insurance	43%
Medicare - Part B	4%
Credit Card	3.1%
Auto Insurance	1.3%
Check	1.1%
Secondary Insurance	0.5%







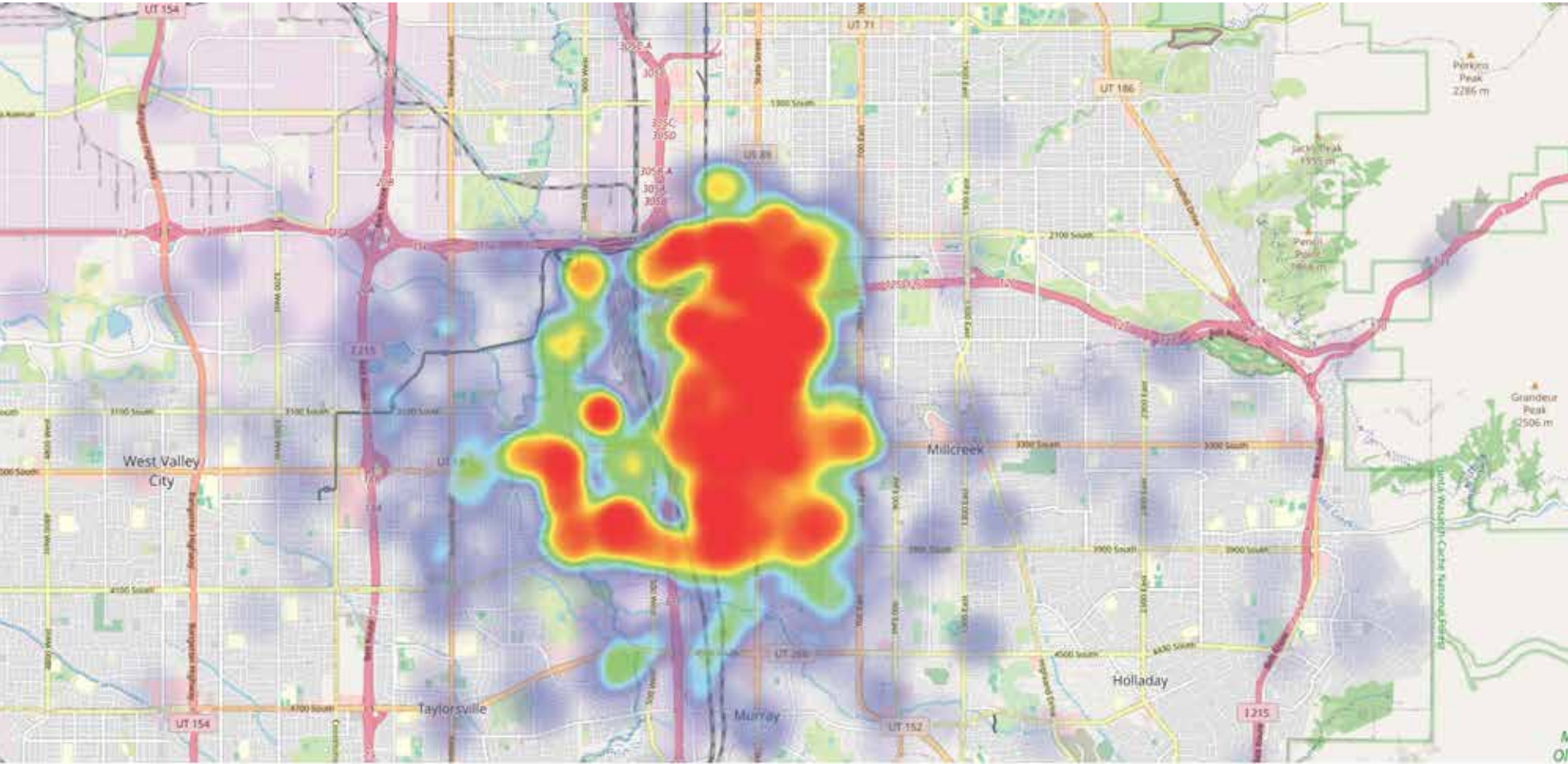
CALLS FOR SERVICE

FIRE CALLS		
INCIDENT ZONE	FY 22/23	FY 23/24
Station 41	456	474
Station 42	154	127
Station 43	251	229
Unified Fire Authority	146	167
West Valley City	111	134
Salt Lake City	70	70
Murray City	60	50
Other	11	4
FISCAL YEAR TOTAL	1,259	1,255
% Increase		-0.32%

MEDICAL CALLS		
INCIDENT ZONE	FY 22/23	FY 23/24
Station 41	2,099	2,109
Station 42	1,647	1,598
Station 43	1,439	1,279
Unified Fire Authority	559	540
West Valley City	269	297
Salt Lake City	115	118
Murray City	163	173
Other	4	10
FISCAL YEAR TOTAL	6,295	6,124
% Increase		-2.72%

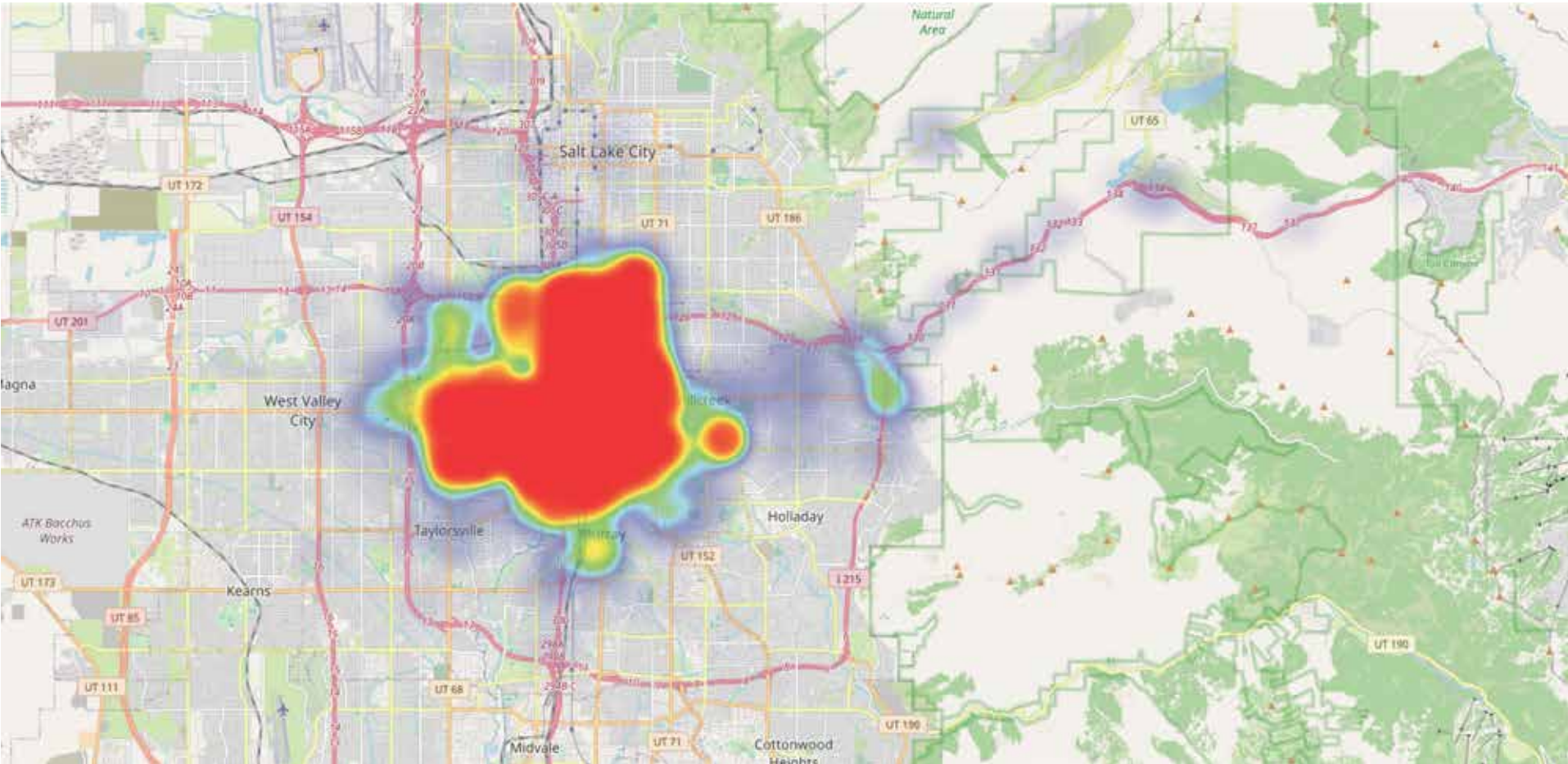
INCIDENT RESPONSE **MAPS**

FIRE INCIDENTS



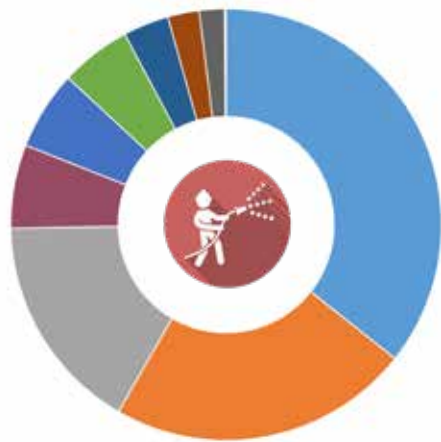
July 2023 - June 2024

EMS INCIDENTS

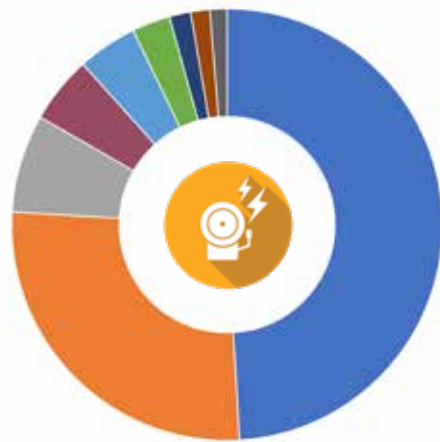


July 2023 - June 2024

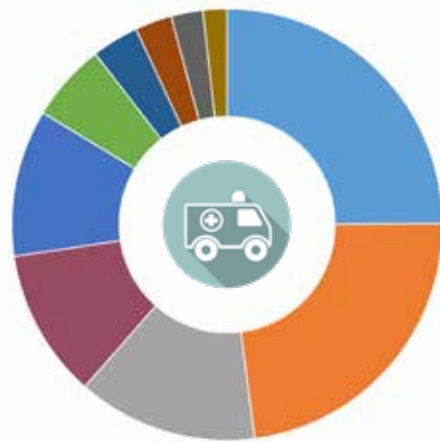
INCIDENT RESPONSE STATISTICS



FIRE INCIDENTS BY PROPERTY USE	
Residential	36%
Outside or Special Property	23%
Mercantile, Business	16%
Storage	6%
Assembly	6%
Manufacturing, Processing	5%
Health Care, Detention & Correction	3%
Industrial, Utility, Defense, Agriculture, Mining	2%
Educational	2%
Common Values	0%



FIRE INCIDENTS BY TYPE	
Other Response	614
False Alarm	336
Hazardous Material	92
Residential Fire	63
Outside Fire	56
Vegetation Fire	36
Rescue	20
Vehicle Fire	18
Structure Fire	16
Other Fire	4



EMS INCIDENTS BY LOCATION - TOP 10	
Street and Highway	1,309
Apartment	1,210
Homeless Shelter	711
Prison / Jail	586
Single-family House	579
Parking Lot	308
Nursing Home	185
Private Commercial Establishments	145
Railroad Track	125
Gas Station	95





Incident Complaint Reported By Dispatch	2023					
	Jul	Aug	Sep	Oct	Nov	Dec
Abdominal Pain/Problems	18	12	14	12	6	6
Allergic Reaction/Stings	6	1	1	2	1	3
Animal Bite	3	2	3	1	1	0
Assault	20	20	21	20	26	22
Back Pain (Non-Traumatic)	4	6	4	4	3	2
Breathing Problem	39	28	24	23	37	45
Burns/Explosion	0	0	0	1	0	0
Carbon Monoxide/Hazmat/Inhalation/CBRN	0	0	0	2	0	0
Cardiac Arrest/Death	12	6	15	9	12	11
Chest Pain (Non-Traumatic)	21	25	16	15	26	24
Choking	1	3	1	0	2	2
Convulsions/Seizure	24	32	32	28	31	22
Diabetic Problem	5	10	7	5	5	6
Drowning/Diving/SCUBA Accident	0	0	1	0	0	0
Electrocution/Lightning	0	0	0	0	0	0
Eye Problem/Injury	1	0	2	0	1	2
Falls	42	28	40	32	39	42
Headache	2	6	4	3	9	3
Heart Problems/AICD	8	9	5	5	6	6
Heat/Cold Exposure	4	4	2	1	2	0
Hemorrhage/Laceration	7	7	9	8	6	9
Industrial Accident/Inaccessible Incident/Other Entrapments (Non-Vehicle)	0	0	0	0	0	0
Medical Evaluation/Blood Draw	10	4	8	6	10	8
Overdose/Poisoning/Ingestion	36	32	28	35	35	28
Pregnancy/Childbirth/Miscarriage	5	3	0	2	3	3
Psychiatric Problem/Abnormal Behavior/Suicide Attempt	38	35	43	26	20	36
Sick Person	98	99	91	82	83	109
Stab/Gunshot Wound/Penetrating Trauma	4	3	2	2	2	4
Standby	0	0	0	0	1	3
Stroke/CVA	4	14	10	8	5	8
Traffic/Transportation Incident	76	69	72	67	60	60
Traumatic Injury	15	13	10	13	15	18
Unconscious/Fainting/Near-Fainting	19	31	29	25	15	23
Unknown Problem/Person Down	42	33	35	34	20	28
Unconscious/Fainting/Near-Fainting	33	22	24	26	25	35
Unknown Problem/Person Down	49	41	17	32	25	27
Grand Total	564	535	529	471	482	533

2024						FY23-24	FY23-24	FY22-23	FY22-23	YTD	%
Jan	Feb	Mar	Apr	May	Jun	Total	% Total	Total	% Total	Change	
11	7	14	13	15	18	146	2%	146	2%	0%	
3	4	6	0	1	4	32	1%	34	1%	-6%	
2	2	1	2	0	2	19	0%	14	0%	36%	
8	23	13	20	11	29	233	4%	241	4%	-3%	
6	3	4	4	8	4	52	1%	62	1%	-16%	
58	38	29	26	34	45	426	7%	516	8%	-17%	
0	0	0	1	2	0	4	0%	9	0%	-56%	
1	0	0	1	0	5	9	0%	7	0%	29%	
13	12	9	6	15	12	132	2%	142	2%	-7%	
28	16	20	20	24	19	254	4%	313	5%	-19%	
3	1	2	1	4	3	23	0%	20	0%	15%	
39	22	24	27	34	23	338	6%	274	4%	23%	
3	7	1	9	6	12	76	1%	114	2%	-33%	
1	0	0	0	2	1	5	0%	6	0%	-17%	
0	0	0	0	0	0	0	0%	2	0%	-100%	
0	1	0	0	0	2	9	0%	15	0%	-40%	
29	31	33	30	32	39	417	7%	424	7%	-2%	
2	4	3	8	8	1	53	1%	47	1%	13%	
6	8	9	6	15	9	92	2%	74	1%	24%	
1	2	3	0	0	4	23	0%	31	0%	-26%	
14	7	5	8	10	7	97	2%	76	1%	28%	
0	0	0	0	0	0	0	0%	1	0%	-100%	
3	5	6	13	12	13	98	2%	111	2%	-12%	
34	32	25	33	24	28	370	6%	363	6%	2%	
1	1	2	4	1	2	27	0%	23	0%	17%	
24	40	28	34	31	31	386	6%	453	7%	-15%	
96	80	87	53	69	79	1026	17%	1047	17%	-2%	
1	2	2	6	8	6	42	1%	28	0%	50%	
1	0	0	1	0	0	6	0%	4	0%	50%	
12	11	9	9	12	7	109	2%	89	1%	22%	
54	49	57	59	54	72	749	12%	710	11%	5%	
16	21	20	16	23	23	203	3%	194	3%	5%	
22	24	26	26	17	39	296	5%	335	5%	-12%	
18	31	28	27	42	34	372	6%	370	6%	1%	
20	25	38	26	32	29	335	5%	283	5%	18%	
19	25	20	36	38	41	370	6%	337	5%	10%	
510	484	466	463	514	573	6,124	100%	6,295	100%	-3%	

EMS STATISTICS

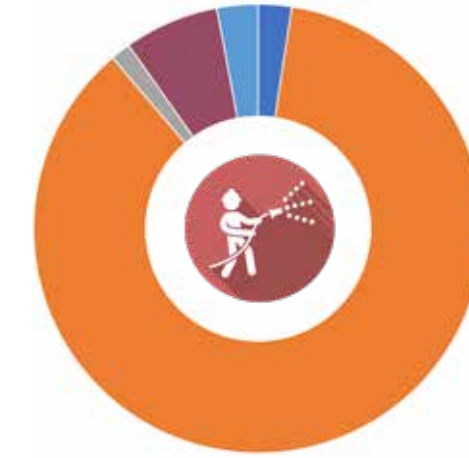


TOP 10 EMS CALLS

Sick Person	22.14%
Traffic/Transportation Incident	16.16%
Breathing Problem	9.19%
Falls	9%
Psychiatric Problems/Abnormal Behavior/ Suicide Attempt	8.33%
Unknown Problem/Person Down	8.03%
Overdose/Poisoning/Ingestion	7.98%
Convulsions/Seizure	7.29%
Unconscious/Fainting/Near-Fainting	6.39%
Chest Pain (Non-Traumatic)	5.48%

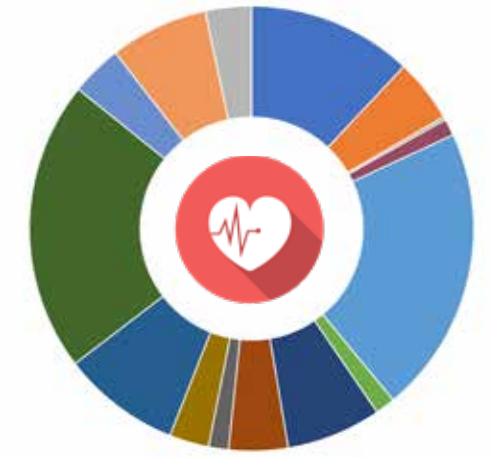


TRAINING OVERVIEW



FIRE TRAINING HOURS

Fire Prevention	78
Fire Training	2,806
Hazardous Materials	47
Management Leadership	222
Physical Training	96
TOTAL TRAINING HOURS	3,249



MEDICAL TRAINING HOURS

Cardiology	242
Documentation	93
Preparatory	5
Pharmacology	25
Airway & Respiratory	421
Patient Assessment	29
Medicine	139
Trauma	87
Special Patient Populations	29
American Heart Association	58
EMS Operations	174
Other Medical Training	425
Patient Advocacy	75
Protocol Review	144
Disaster Preparedness	68
TOTAL TRAINING HOURS	2,011

FIRE PREVENTION

The Fire Prevention Division continues to play a vital role in ensuring the safety of our community by enforcing the National Fire Protection Association (NFPA) and International Fire Codes (IFC 2021). The Fire Marshal's office oversees a range of responsibilities, including site inspections, permit issuance, testing fire protection and suppression systems, conducting plan reviews, collecting fees, and maintaining essential safety records. These tasks are primarily handled by the Fire Marshal and Deputy Fire Marshal, with support from the Fire Permit Technician, and firefighters who perform business safety checks throughout the year.

Life safety education remains a key component of our fire prevention efforts. Throughout the year, firefighters visited schools, businesses, and health care facilities to provide critical education on fire prevention and life safety practices, reinforcing our department's commitment to community outreach and awareness.

This year, the Fire Prevention Division further streamlined its operations, allowing the Fire Marshal's team to spend more time in the field, directly supporting businesses in creating safer environments.



2,401
NON-RESIDENTIAL BUILDINGS



906
INSPECTIONS COMPLETED



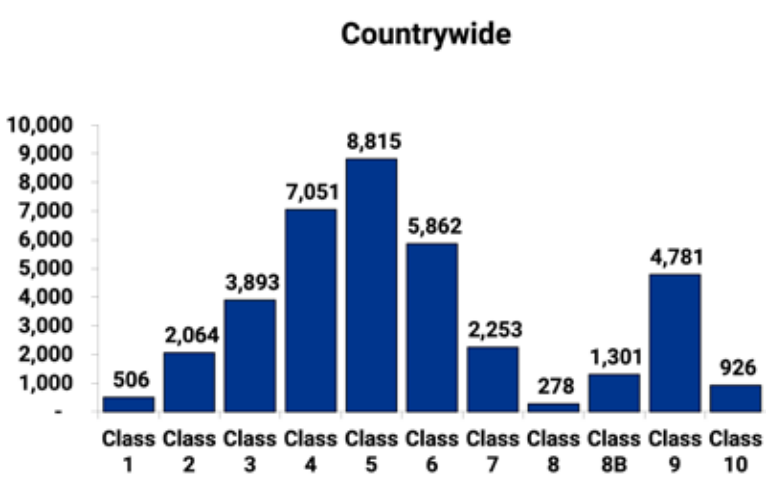
243
PLAN REVIEWS COMPLETED



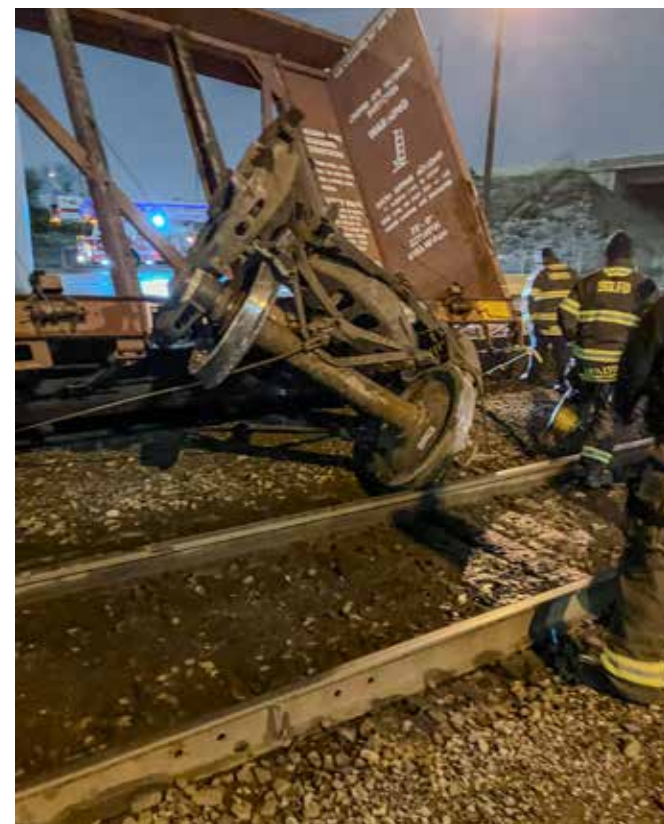
ISO CERTIFICATION

ISO Mitigation, a service of Verisk*, explains through the Public Protection Classification (PPC®) program, ISO evaluates municipal fire-protection efforts in communities throughout the United States. A community's investment in fire mitigation is a proven and reliable predictor of future fire losses. Insurance companies use PPC information to help establish fair premiums for fire insurance - generally offering lower premiums in communities with better protection.

Only 506 departments out of over 38,000 fire protection areas across the country achieve a Class 1 certification. South Salt Lake Fire is very proud to be amongst Class 1 fire departments.



*Source <https://www.isomitigation.com/about-us/>



ACCOMPLISHMENTS + INITIATIVES

ACCOMPLISHMENTS

This year has been another remarkable one for our fire department, marked by both organizational growth and operational achievements. We continue to strive for excellence in service delivery, and this year's accomplishments reflect our ongoing commitment to innovation, safety, and inclusion.

Among the highlights, we proudly promoted a new Deputy Fire Chief, a Training Battalion Chief—the first female to hold a Chief position in our department—a new Captain, and two new Engineers, further strengthening our leadership and operational capabilities. We also successfully completed two recruit camps, one in the spring and one in the fall, building our ranks with well-trained, dedicated firefighters. Additionally, we celebrated the graduation of one of our members from paramedic school, further enhancing our medical response capabilities.

This year, the city established a dedicated department for Emergency Management, a crucial step forward in our ability to plan for and respond to crises. Our administrative team also completed a significant records reconciliation project, streamlining processes and improving operational efficiency across the board.

INITIATIVES

As we reflect on our accomplishments, we are equally excited about the future. Our upcoming initiatives are centered on growth, modernization, proactive community planning, and risk reduction.

One major project involves the architectural planning for a remodel at Station 43, which will not only provide our personnel with private living quarters to enhance comfort and inclusivity but also meet future growth and emergency response needs. This redesign ensures that our department can adapt to the increasing demands of a growing city.

We are also looking forward to hiring a new Training Captain to help lead the continuous development of our team. To further improve our emergency response capabilities, we will take delivery of three new ambulances and a Battalion Chief response vehicle in the coming year. Additionally, as our city continues to grow, particularly with new building developments, we remain committed to proactive engagement with city planners, ensuring that our services evolve to meet the increasing demand.





OUR PEOPLE

UNITED BY SERVICE
 A visual tribute to the devoted individuals who form the backbone of our fire department with unwavering dedication to those we serve.

We extend our sincerest thanks to the
Mayor and City Council for contributing
to the success of our year.



SOUTH SALT LAKE CITY
HOOK & LADDER CO.

SOUTH SALT LAKE FIRE DEPARTMENT

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ANNUAL REPORT FISCAL YEAR 2023-2024

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