



ANNUAL REPORT

JULY 2024 - JUNE 2025

OUR PEOPLE

IGNITING EXCELLENCE

Behind these images lie the stories of courage, the bonds of family, and the commitment to keeping our community safe. Meet the people who light the way and stand as one.





OUR **MOTTOS**

MISSION STATEMENT

The South Salt Lake Fire Department endeavors to protect lives and property with dedicated people providing exceptional service to our community's diverse needs.

PHILOSOPHY AND GOALS

- Safety of our firefighters, residents, and businesses
- Customer service to our residents and businesses
- Be nice!

COMMITMENTS

- Obey the law and comply with policies and procedures
- Promote a positive work environment
- Work safely
- Maintain confidentiality of sensitive information, employee records and private information
- Avoid conflicts of interest

CODE OF ETHICS & CORE VALUES

Accountability

We act responsibly and adhere to the agency Code of Ethics at all times.

Communication

We communicate effectively, timely and accurately.

Diversity

We appreciate and support diverse backgrounds, perspectives, and ideas.

Equity

We promote justice, fairness and a commitment to others.

Excellence

We work at the highest level of performance, delivering services of high quality in a competent and timely manner, with a commitment to continuous improvement.

Integrity

We are honest and trustworthy.

Respect

We recognize the dignity of the people served as well as our fellow employees.

Stewardship

We manage public resources responsibly and efficiently.





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YOUR **FIRE** CHIEF

Dear Residents, Business Owners, and Community Partners,

It is my privilege to present the South Salt Lake Fire Department’s Annual Report for the 2024-2025 fiscal year. This document provides a transparent overview of our operations, our achievements, and our unwavering commitment to providing exceptional service to all who live, work, and travel through our city.

Our department proudly serves a growing residential population of 26,777 across 6.94 square miles, operating from three strategically located fire stations. This year, our 75 dedicated personnel responded to a total of 7,804 calls for service. This volume included 6,474 medical incidents and 1,330 fire-related incidents, representing a noteworthy increase in both categories (5.72% and 5.98%, respectively). This growth in demand underscores the vital importance of our mission.

This year was marked by significant advancements in our personnel, equipment, and administrative efficiency. We strengthened our department’s structure by hiring a new Training Captain and promoting two firefighters to Operations Captain and two to Engineer. We also celebrated the graduation of one firefighter from paramedic school, ran two successful recruit camps, and enhanced our personnel support network by welcoming a new department Chaplain.

Operationally, we made substantial upgrades to our front-line capabilities. We placed a new Battalion Chief response vehicle in service, completed final inspections on three new ambulances, and improved patient and provider safety by replacing all ambulance gurneys.

Behind the scenes, we began the official remodel process for Station 43, implemented a new fleet management software, streamlined our ambulance billing, and completed a massive organization of departmental records. These efforts are critical to ensuring our operations are efficient and sustainable.

While responding to emergencies is our most visible duty, our commitment to prevention remains a core focus. The Fire Prevention Division completed 1,479 inspections and 243 plan reviews, working proactively to make our community safer. Our dedication to excellence is reflected in our rigorous training—totaling 3,230 fire hours and 8,003 medical hours —and in our proud status as an ISO Class 1 department.

Looking ahead, we will focus on completing the Station 43 remodel and placing our three new ambulances in service. We will also be investing in new auto-pulse devices, cardiac monitors, an air-lifting bag system, as well as implementing a new medication tracking system.

I extend my sincere thanks to our Mayor and City Council for their steadfast support. We are honored to serve this community and remain dedicated to adapting and innovating to meet your needs.

Thank you for your trust in us.



Terry Addison
Fire Chief



“This growth in demand underscores the vital importance of our mission”

AT A **GLANCE**



6.94

SQUARE MILES IN CITY



26,777

RESIDENTIAL POPULATION



\$10,677,275

FIRE DEPARTMENT BUDGET



3

FIRE STATIONS



75

TOTAL PERSONNEL



70

SUPPRESSION PERSONNEL



7,804

TOTAL CALLS FOR SERVICE



6,474

MEDICAL CALLS



1,330

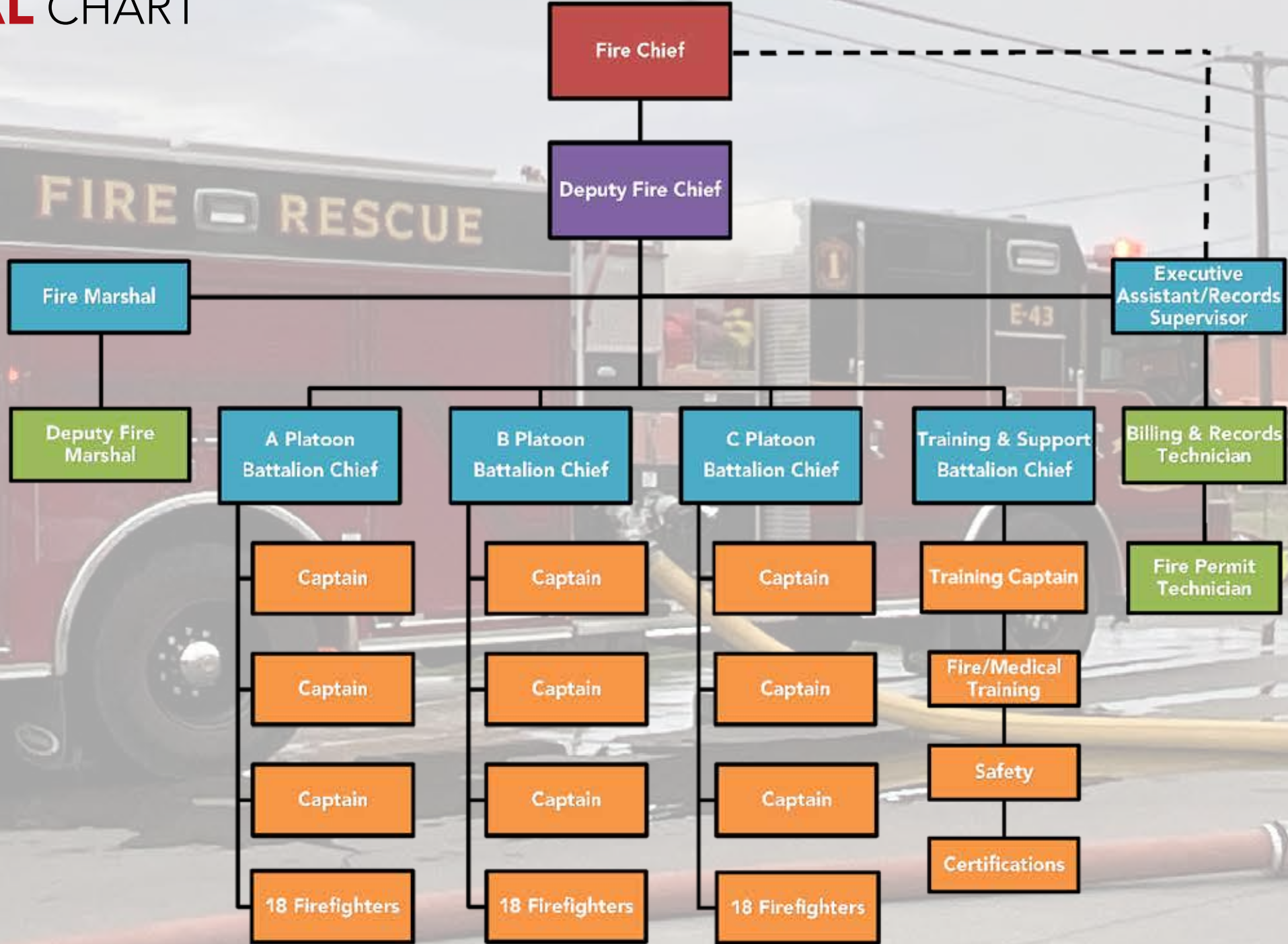
FIRE CALLS



120,051

TOTAL MILES DRIVEN

ORGANIZATIONAL CHART



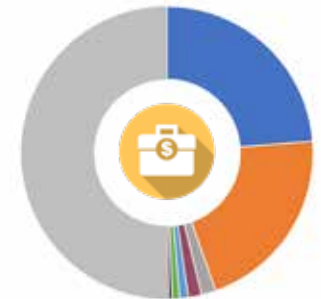
STAFFING PROFILE

POSITION	SSL Fire
Fire Chief	1
Deputy Chief	1
Battalion Chief	4
Training Captain	1
Captain	9
Engineer	9
Firefighter / EMT / Paramedic	45
Suppression Total	70
Fire Marshal	1
Deputy Fire Marshal	1
Professional Staff	3
Personnel Total	75



EXPENDITURES

Salaries & Benefits - 85.6%	\$9,136,500
Training - 0.2%	\$26,000
Fire Prevention - 0.04%	\$4,000
Other Requirements - 2.7%	\$290,250
Operations - 11.4%	\$1,220,525
TOTAL	\$10,677,275



AMBULANCE PAYMENTS

Primary Insurance	47.5%
Medicaid	41.7
Medicare - Part B	3.2%
Credit Card	2.9%
VA	1.9%
Check	1.6%
Auto Insurance	0.7%
Secondary Insurance	0.4%



AT A GLANCE **BUDGET**
FY 24/25





CALLS FOR **SERVICE**

FIRE CALLS

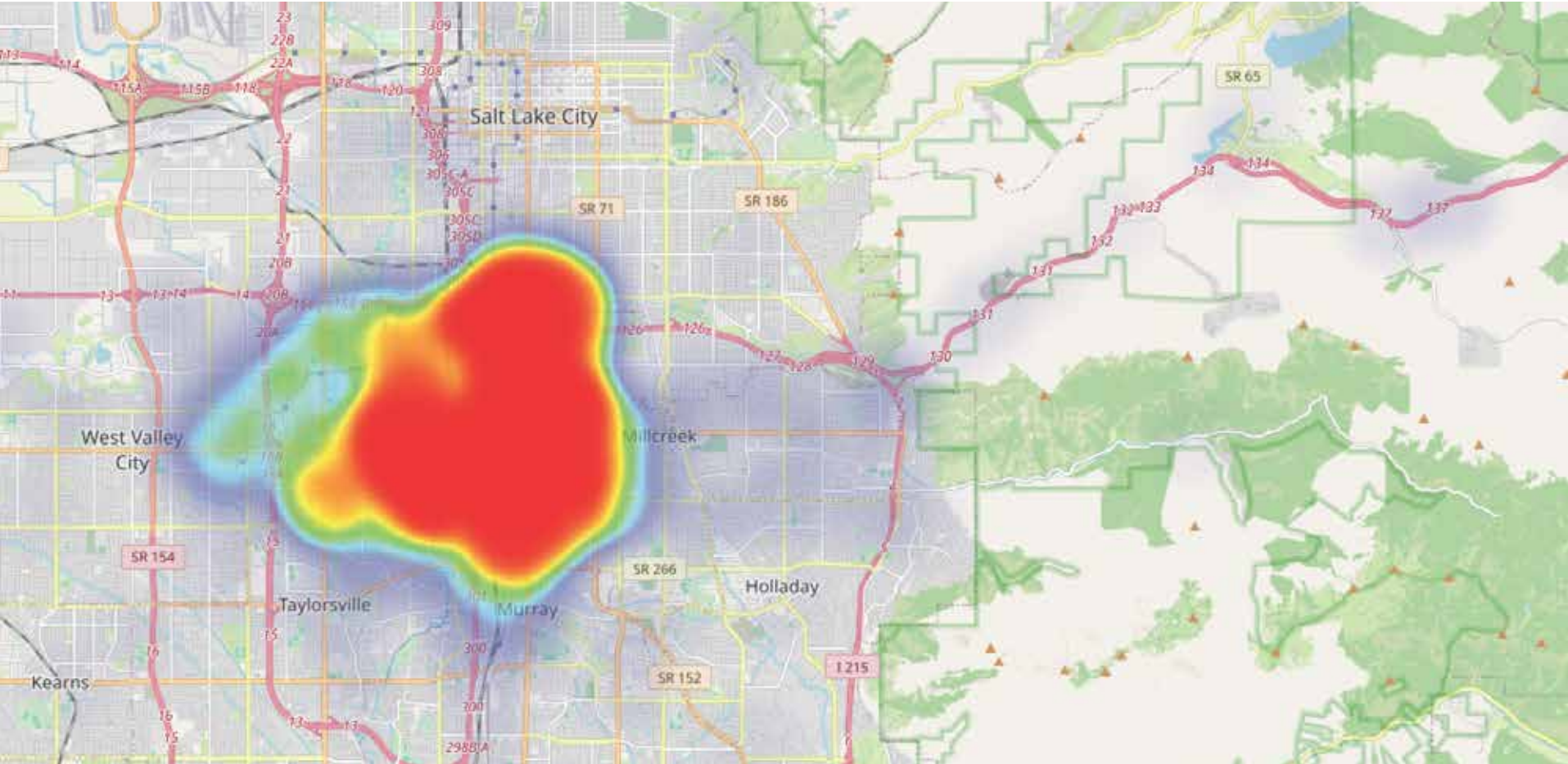
INCIDENT ZONE	FY 23/24	FY 24/25
Station 41	474	439
Station 42	127	180
Station 43	229	242
Unified Fire Authority	167	191
West Valley City	134	142
Salt Lake City	70	80
Murray City	50	53
Other	4	3
FISCAL YEAR TOTAL	1,255	1,330
% Increase		5.98%

MEDICAL CALLS

INCIDENT ZONE	FY 23/24	FY 24/25
Station 41	2,109	2,294
Station 42	1,598	1,629
Station 43	1,279	1,298
Unified Fire Authority	540	589
West Valley City	297	400
Salt Lake City	118	104
Murray City	173	150
Other	10	10
FISCAL YEAR TOTAL	6,124	6,474
% Increase		5.72%

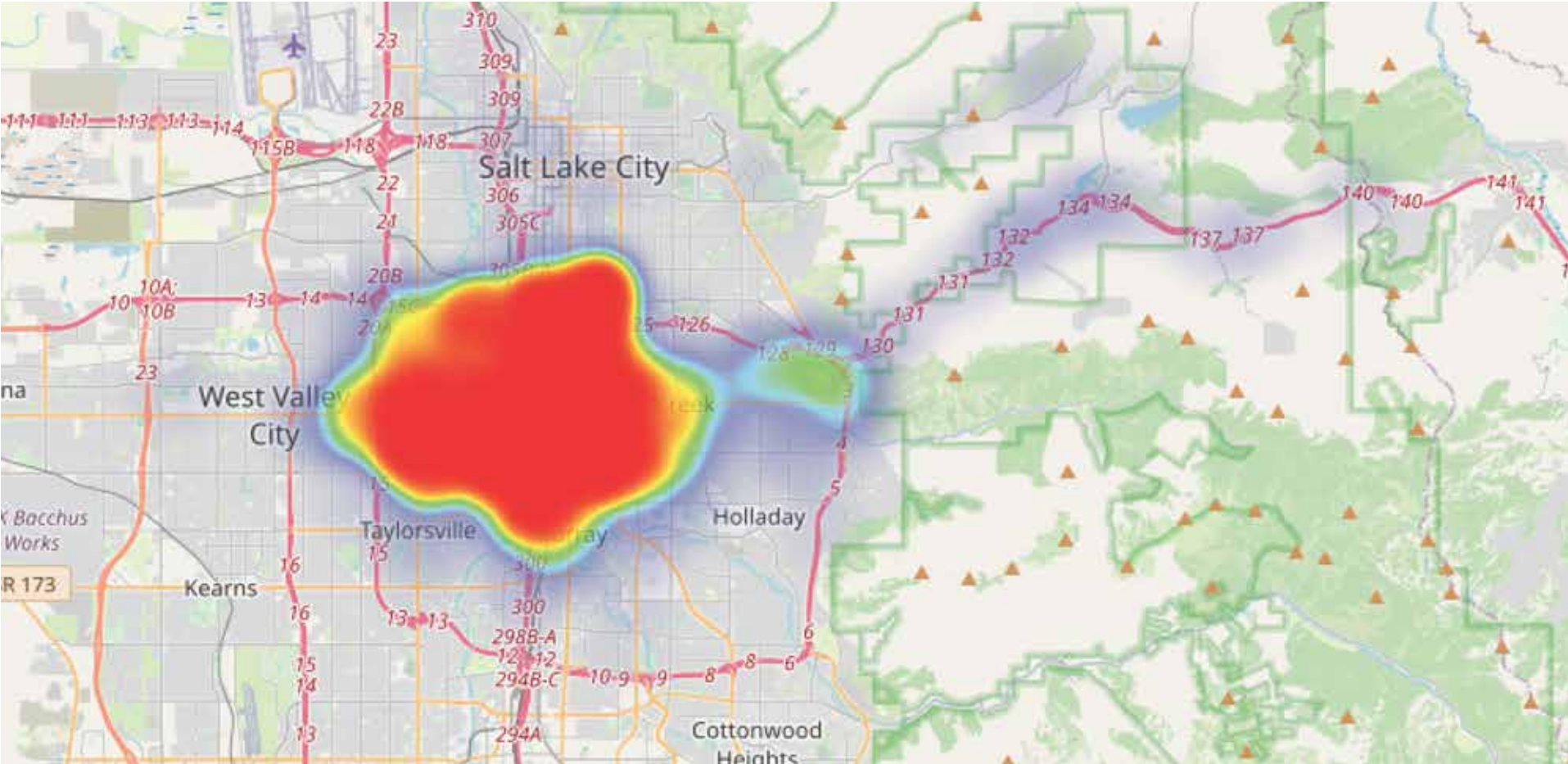
INCIDENT RESPONSE **MAPS**

FIRE INCIDENTS



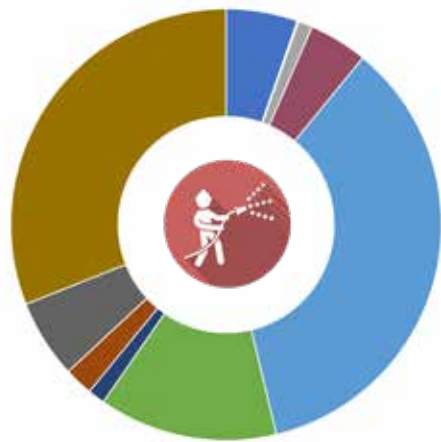
July 2024 - June 2025

EMS INCIDENTS



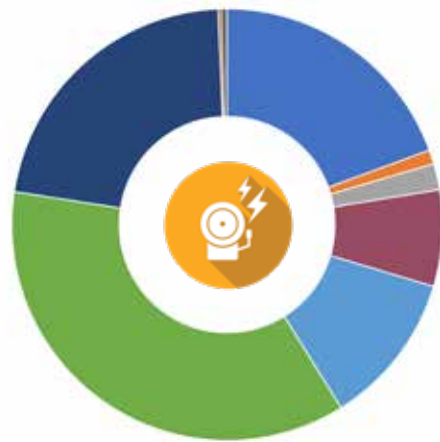
July 2024 - June 2025

INCIDENT RESPONSE STATISTICS



FIRE INCIDENTS BY PROPERTY USE

Assembly	5%
Common Values	0%
Educational	1%
Health Care, Detention & Correction	4%
Residential	35%
Mercantile, Business	13%
Industrial, Utility, Defense, Agriculture, Mining	1%
Manufacturing, Processing	2%
Storage	6%
Outside or Special Property	31%



FIRE INCIDENTS BY TYPE

Fire	258
Overpressure Rupture, Explosion, Overheat (No Fire)	14
Rescue & Emergency Medical Service Incident	26
Hazardous Condition (No Fire)	96
Service Call	153
Good Intent Call	483
False Alarm & False Call	291
Severe Weather & Natural Disaster	3
Special Incident Type	6



EMS INCIDENTS BY LOCATION - TOP 10

Street and Highway	1,396
Apartment	1,352
Homeless Shelter	670
Single-family House	648
Prison / Jail	622
Parking Lot	291
Nursing Home	225
Railroad Track	172
Private Commercial Establishments	142
Gas Station	122





Incident Complaint Reported By Dispatch	2024					
	Jul	Aug	Sep	Oct	Nov	Dec
Abdominal Pain/Problems	14	16	16	26	13	22
Allergic Reaction/Stings	3	2	7	4	7	1
Animal Bite	0	1	3	2	0	1
Assault	28	30	22	26	19	17
Back Pain (Non-Traumatic)	3	6	3	3	9	5
Breathing Problem	36	40	32	40	29	51
Burns/Explosion	0	0	2	0	0	1
Carbon Monoxide/Hazmat/Inhalation/CBRN	0	0	0	0	0	0
Cardiac Arrest/Death	6	8	17	8	11	10
Chest Pain (Non-Traumatic)	26	22	39	20	24	30
Choking	3	1	1	0	1	1
Convulsions/Seizure	27	31	20	25	20	28
Diabetic Problem	11	6	9	3	6	8
Drowning/Diving/SCUBA Accident	0	0	0	0	0	0
Electrocution/Lightning	0	0	0	1	1	0
EMS Requested by Law Enforcement	0	0	0	0	0	0
Eye Problem/Injury	4	1	0	1	1	1
Falls	39	42	30	40	47	45
Hanging/Strangulation/Asphyxiation	0	0	0	0	0	0
Headache	5	8	4	3	3	2
Heart Problems/AICD	14	6	12	6	5	4
Heat/Cold Exposure	8	1	2	2	2	3
Hemorrhage/Laceration	7	10	13	10	3	4
Industrial Accident/Inaccessible Incident/Other Entrapments (Non-Vehicle)	1	0	0	1	0	0
Medical Evaluation/Blood Draw	12	6	3	9	9	6
Overdose/Poisoning/Ingestion	22	36	35	33	29	27
Pregnancy/Childbirth/Miscarriage	3	2	1	2	4	2
Psychiatric Problem/Abnormal Behavior/Suicide Attempt	37	36	28	30	43	49
Sick Person	73	95	91	81	64	108
Stab/Gunshot Wound/Penetrating Trauma	0	4	3	3	2	0
Standby	0	3	0	0	0	0
Stroke/CVA	8	11	8	8	4	11
Traffic/Transportation Incident	68	44	60	65	65	61
Traumatic Injury	25	24	26	15	17	18
Unconscious/Fainting/Near-Fainting	23	20	32	25	27	20
Unknown Problem/Person Down	46	38	32	33	30	37
Grand Total	552	550	551	525	495	573

2025						FY24-25	FY24-25	FY23-24	FY23-24	YTD	%
Jan	Feb	Mar	Apr	May	Jun	Total	% Total	Total	% Total	Change	
12	12	11	17	11	21	191	3%	146	2%	31%	
2	4	3	4	5	5	47	1%	32	1%	47%	
0	2	1	2	0	1	13	0%	19	0%	-32%	
18	18	26	9	18	23	254	4%	233	4%	9%	
2	7	4	3	5	12	62	1%	52	1%	19%	
35	44	29	33	45	44	458	7%	426	7%	8%	
0	0	0	1	2	1	7	0%	4	0%	75%	
0	0	0	0	0	0	0	0%	9	0%	-100%	
13	11	10	13	15	12	134	2%	132	2%	2%	
33	35	29	24	19	22	323	5%	254	4%	27%	
2	0	2	5	1	1	18	0%	23	0%	-22%	
19	19	24	32	33	34	312	5%	338	6%	-8%	
8	6	6	1	6	6	76	1%	76	1%	0%	
0	0	0	0	0	0	0	0%	5	0%	-100%	
0	0	0	0	0	0	2	0%	0	0%	100%	
0	0	0	0	0	2	2	0%	0	0%	100%	
1	0	3	1	3	0	16	0%	9	0%	78%	
44	31	38	32	35	42	465	7%	417	7%	12%	
0	0	0	0	0	1	1	0%	0	0%	100%	
7	4	2	6	6	9	59	1%	53	1%	11%	
12	8	8	8	6	6	95	1%	92	2%	3%	
1	2	0	0	4	6	31	0%	23	0%	35%	
7	9	12	15	12	7	109	2%	97	2%	12%	
0	1	0	0	1	0	4	0%	0	0%	100%	
5	4	7	3	14	6	84	1%	98	2%	-14%	
23	30	30	30	28	35	358	6%	370	6%	-3%	
4	1	2	3	1	7	32	0%	27	0%	19%	
28	41	49	27	35	45	448	7%	386	6%	16%	
84	79	88	78	68	91	1000	15%	1026	17%	-3%	
0	0	6	4	5	5	32	0%	42	1%	-24%	
1	0	1	0	0	0	5	0%	6	0%	-17%	
4	8	8	10	8	8	96	1%	109	2%	-12%	
79	53	62	52	87	48	744	11%	749	12%	-1%	
20	18	22	18	26	28	257	4%	203	3%	27%	
18	19	20	29	29	28	290	4%	296	5%	-2%	
30	36	33	35	56	43	449	7%	372	6%	21%	
512	502	536	495	584	599	6,474	100%	6,124	100%	6%	

EMS STATISTICS

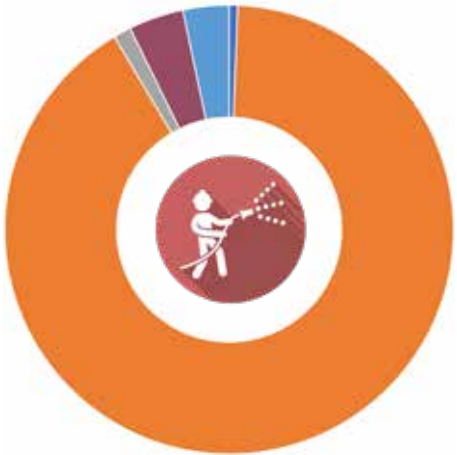


TOP 10 EMS CALLS

Sick Person	15%
Traffic/Transportation Incident	11%
Falls	7%
Breathing Problem	7%
Unknown Problem/Person Down	7%
Psychiatric Problem/Abnormal Behavior/ Suicide Attempt	7%
Overdose/Poisoning/Ingestion	6%
Chest Pain (Non-Traumatic)	5%
Convulsions/Seizure	5%
Unconscious/Fainting/Near-Fainting	4%

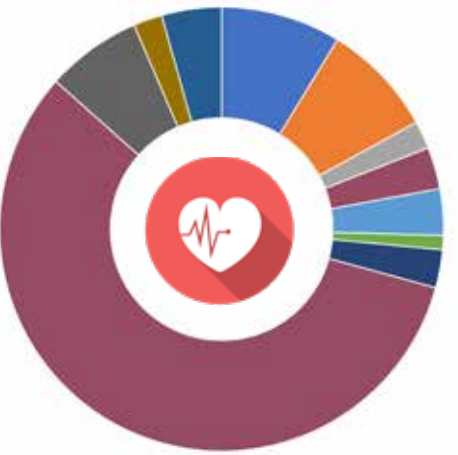


TRAINING OVERVIEW



FIRE TRAINING HOURS

Fire Prevention	20
Fire Training	2,934
Hazardous Materials	41
Management Leadership	128
Physical Training	107
TOTAL TRAINING HOURS	3,230



MEDICAL TRAINING HOURS

Cardiology	699
Medical	663
Preparatory	161
Pharmacology	244
Airway & Respiratory	270
Patient Assessment	83
Trauma	221
American Heart Association	4,588
EMS Operations	558
Other Medical Training	168
Protocol Review	348
TOTAL TRAINING HOURS	8,003

FIRE PREVENTION

The Fire Prevention Division remains dedicated to safeguarding the community through the diligent enforcement of the National Fire Protection Association (NFPA) standards and the International Fire Codes (IFC 2021). The Fire Marshal's office manages a wide spectrum of responsibilities, including site inspections, permit issuance, testing of fire protection and suppression systems, plan reviews, fee collection, and the maintenance of critical safety records. These duties are executed by the Fire Marshal and Deputy Fire Marshal, with crucial support from the Fire Permit Technician and firefighters conducting routine business safety checks.

Life safety education is a cornerstone of our prevention strategy. Throughout the year, firefighters engaged with schools, businesses, and health care facilities, delivering vital education on fire prevention and life safety practices. This outreach reinforces our department's deep commitment to community awareness.

The Division continues to enhance its operational efficiency. These improvements enable the Fire Marshal's team to increase time spent in the field, providing direct support to local businesses to help them create safer environments.



~2,401
NON-RESIDENTIAL BUILDINGS



1,479
INSPECTIONS COMPLETED



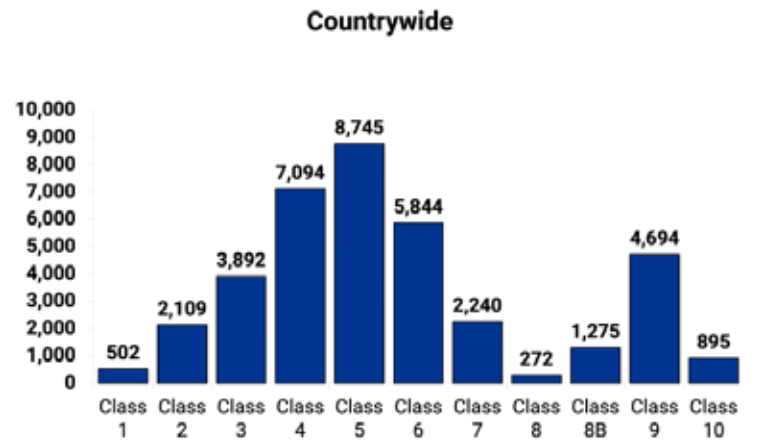
243
PLAN REVIEWS COMPLETED



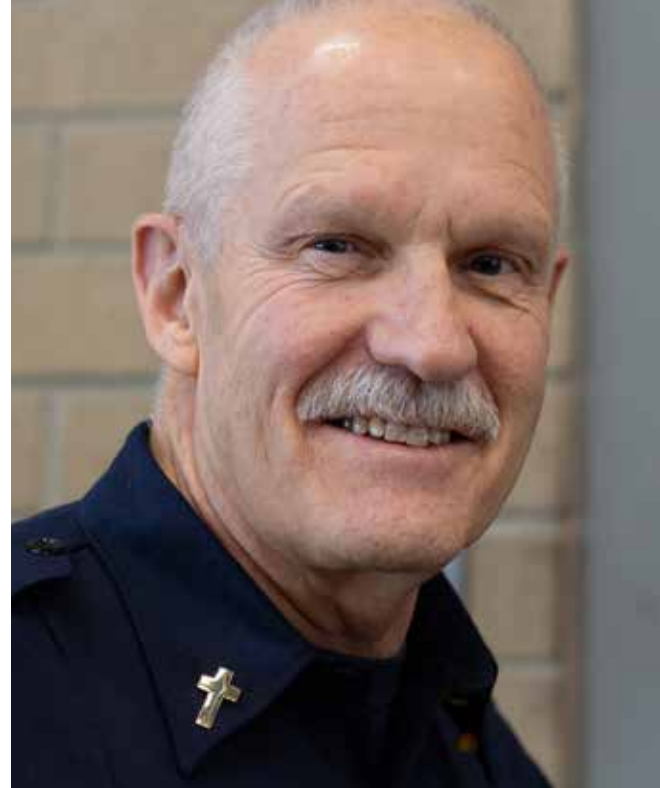
ISO CERTIFICATION

ISO Mitigation, a service of Verisk*, explains through the Public Protection Classification (PPC®) program, ISO evaluates municipal fire-protection efforts in communities throughout the United States. A community's investment in fire mitigation is a proven and reliable predictor of future fire losses. Insurance companies use PPC information to help establish fair premiums for fire insurance - generally offering lower premiums in communities with better protection.

Only 502 departments out of over 40,000 fire protection areas across the country achieve a Class 1 certification. South Salt Lake Fire is very proud to be amongst Class 1 fire departments.



*Source <https://www.isomitigation.com>



ACCOMPLISHMENTS + INITIATIVES

ACCOMPLISHMENTS

This year was defined by substantial growth in our personnel, modernization of our fleet, and significant improvements to our administrative efficiency. These achievements reflect our ongoing commitment to enhancing our service delivery and operational readiness.

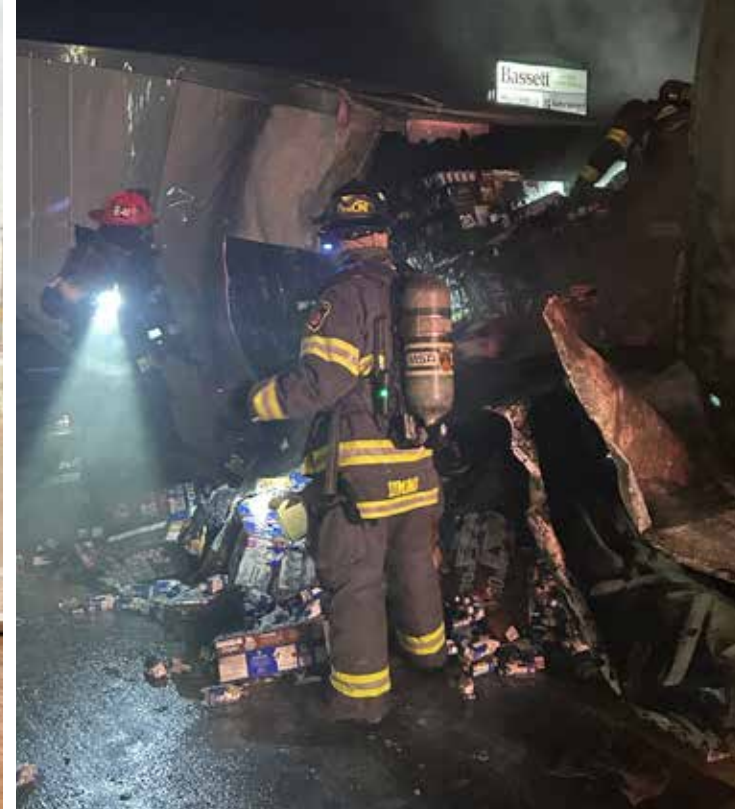
We proudly strengthened our department's leadership and technical expertise by hiring a new Training Captain, promoting two firefighters to operations Captain, and advancing two firefighters to Engineer. We also celebrated the graduation of one firefighter from paramedic school, enhancing our advanced life support capabilities, and successfully conducted two recruit camps to bolster our ranks. This year, we also enhanced our personnel support network by welcoming a new department, Chaplain.

Major operational upgrades included placing a new Battalion Chief response vehicle in service, completing final inspections on three new ambulances, and replacing all ambulance gurneys to improve patient and provider safety. Administratively, we implemented new fleet management software, streamlined our ambulance billing process, and completed a massive organization and clean-up of departmental records. We also officially began the remodel process for Station 43, a critical step in modernizing our facilities.

INITIATIVES

As we build on this year's momentum, our focus for the coming year is on completing key projects and investing in life-saving technology.

Our primary infrastructure goal is the construction and completion of the remodeled Station 43. We will also focus on integrating new equipment into our fleet, including placing our three new ambulances in service. We will also order a fourth reserve ambulance for delivery in the first quarter of 2027 and order the replacement of Engine 41 for delivery in fiscal year 2028. A major initiative involves upgrading our medical capabilities by equipping all front-line ambulances with new auto-pulse devices and cardiac monitors. We will also implement a new medication tracking system and replace all air lifting bag systems to ensure we have the most reliable tools. These strategic investments, combined with a commitment to advancing our training programs, will position the department for continued excellence.





OUR PEOPLE

UNITED BY SERVICE
 A visual tribute to the devoted individuals who form the backbone of our fire department with unwavering dedication to those we serve.

We extend our sincerest thanks to the
Mayor and City Council for contributing
to the success of our year.



SOUTH SALT LAKE FIRE DEPARTMENT

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South Salt Lake, UT 84115
801.483.6043

ANNUAL REPORT FISCAL YEAR 2024-2025

SSLC.GOV